



THE NEW YORK CITY DEPARTMENT OF EDUCATION

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Region Six Learning Support Center
5619 Flatlands Avenue, Brooklyn, NY 11234
Telephone: (718) 968-6100 Fax: (718) 968-6256

Julia Bove, Local Instructional Superintendent
Ainslie Cumberbatch, Local Instructional Superintendent
Wendy Karp, Local Instructional Superintendent
Ann Organisciak, Local Instructional Superintendent

April 30, 2006

To Whom It May Concern:

During the April 2006 Spring Break, Dr. Marc Rosenbaum of Education for Excellence, presented their 18-hour Leadership Training to 28 Region 6 Parent Coordinators. I had the opportunity to observe a good portion of the training and was very impressed with the quality of the presentation and the ability of the facilitator to engage participants. The topics presented stimulated discussion about the participants' experiences and the sharing of strategies for effectively managing challenges when working with parents, students, and administrators.

The written evaluations and feedback from my Parent Coordinators was very positive. These are a few of the "additional comments" taken from the bottom of the evaluation page: "Time well served! Empowering, life-enhancing experience!" "This workshop will be with me for the rest of my life." "Was not boring, kept us focused, was willing to answer questions." "These sessions allowed you to take an in depth look at your life."

The position of Parent Coordinator is quite demanding. I feel that the program offered by Education for Excellence which emphasized listening and communication skills, taking responsibility for your actions, resolving conflict peacefully, and being more aware of the choices you have in any situation, was a valuable experience for my parent coordinators.

Please contact me if you would like more information regarding my experience with Education for Excellence.

Sincerely,

Patricia McDonald

Patricia McDonald
Regional Director of Parent Support

c: Dr. Marc Rosenbaum