



THE NEW YORK CITY DEPARTMENT OF EDUCATION

JOEL I. KLEIN, *Chancellor*

Region 10

4360 Broadway

New York, New York 10033

(917) 521 - 3700

Gale Reeves, Regional Superintendent

Martha Madera, Regional Deputy Superintendent

August 31, 2005:

A handful of you know me via my most recent role as Regional Director of Parent Support for Region 10 in the New York City Dept of Education. In this capacity, I oversee the 99 parent coordinators who are employed in each of the public schools in our region. I recently hired Education for Excellence to present their 18-hour Parent Leadership Training to our parent coordinators. Along with roughly 35 parent coordinators, a handful of substance abuse and prevention counselors and local parent leaders, I was able to attend the better majority of the training sessions.

The feedback I received from our participants and my own experience was truly extraordinary. The presentation by Dr. Rosenbaum and another of his facilitators, Melaba Alhontte, was not only professionally delivered and well organized but, more importantly, it facilitated a space where the participants felt safe and supported which allowed them to be honest and vulnerable; thus allowing for meaningful dialogue and exercises that will surely impact their approach to the practical functions of their job in a meaningful way.

Most of the participants reported to the sessions on time and eager to participate. The information presented regarding listening, communication, acceptance, taking responsibility and resolving conflict peacefully was clearly relevant to the participants' assuming a more effective leadership role in their schools along with being more effective at dealing with the challenges that parenthood presents. The assignments and in-session exercises provided practical tools for implementing the information presented in class. Having a book that the participants could take home and refer to that reinforced what was presented during the sessions was extremely valuable.

I feel strongly about the potentially positive impact Education for Excellence can have on the parent coordinators and parents in our public school system city-wide and sincerely recommend their services. Please feel free to contact me if you would like more detailed feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Israel Rosario Jr.", written in a cursive style.

Israel Rosario Jr.