



**BOARD OF EDUCATION OF THE CITY OF NEW YORK**

**RUDOLPH F. CREW, Ed. D., Chancellor**

OFFICE OF THE CHANCELLOR

110 Livingston Street • Brooklyn, NY 11201

November 4, 1999

Dr. Marc Rosenbaum  
Director  
Education For Excellence  
P.O. Box 674  
Mount Marion, New York 12456

Dear Dr. Rosenbaum:

On behalf of the Office Of Parent Advocacy and Engagement and the District Parent Liaisons/Coordinators, I wish to thank you and Dr. Gonzalez for the one day and half (1½) training about conflict resolution/mediation.

Your training enhanced our ability to be introspective, acknowledge feelings and consider the steps needed to resolve a conflict. The issues raised stimulated group discussion about effective strategies to provide mediation and negotiation. The feedback from the participants was extremely positive. All of the participants expressed increased awareness and growth from the workshop experience, which will help them resolve conflict creatively.

Thank you again for making this training so successful. I know the children and the parents we serve will benefit as a result of your hard work.

Sincerely

Michael Carter  
Director  
Office of Parent Advocacy and Engagement

Haydee Rentas  
Citywide Coordinator  
Office of Parent Advocacy and Engagement

MC/HR/ns