



Bedford-Stuyvesant Street Academy High School
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November 4, 1999

Ms. Anne Horowitz
Assistant to Deputy
Chancellor for Operations
110 Livingston Street, Rm. 1025
Brooklyn, New York 11201

Dear Ms. Horowitz:

I am writing this letter to inform you of our experience with one of your contractees, Dr. Marc Rosenbaum.

Dr. Rosenbaum and his associate presented a training for our School Leadership Team on September 23, October 23, and October 29, 1999. The quality of the presentation and the materials presented was very beneficial to all our participants. The feed back was extremely positive from the parents, staff, and students who were in attendance. I was able to attend almost all of the presentations, and I was very impressed with what I saw and learnt. I was extremely pleased with the facilitators' presentation, level of expertise, and the warmth of presentation. His presentation covered areas such as communication skills, listening skills, understanding other's point of view, taking responsibility for the team's level of functioning and a practical exercise in dealing with the process of consensus.

I appreciate the opportunity presented to me by your office in screening and suggesting Education for Excellence as presenters of School Leadership Team training.

If I can be of any further assistance, please do not hesitate to contact me.

Sincerely,

Rochelle Hendlin-Granville
Principal

RHG/dt